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Abstract

The present invention provides a voice portal site system and method, suitable for a system wherein user inquiries, obtains and transacts the desired items by voice. The desired items include money management information, news information, life information, consumption information, and customer service item. The present invention provides another voice portal site system and method, suitable for a system wherein a user inquiries and obtains documents by voice. The documents include E-mails, voice message and fax.